

Solution Nexam inc. Accessibility Conformance Report

WCAG Edition (Based on VPAT® Version 2.5Rev)

Name of Product/Version: Nexam Platform - Participant Interface

Report Date: December 2025

Product Description: Nexam is a secure online examination platform designed to deliver high-stakes assessments in a controlled and reliable environment. The Participant Interface provides candidates with a clear and structured experience for completing evaluations, including support for multiple content types, integrated proctoring mechanisms, and a guided workflow that helps candidates navigate, answer, review and submit their exam content while maintaining the required integrity and security safeguards.

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Notes: This accessibility conformance report follows the VPAT WCAG Edition and is based on an internal accessibility audit conducted with product owners and developers with in-depth knowledge of the platform. All issues identified during the audit have been resolved. While this report is structured according to the Web Content Accessibility Guidelines (WCAG), the Nexam Participant Interface was also reviewed for alignment with the Standard sur l'accessibilité des sites Web (SGQRI 008 3.0) issued by the Secrétariat du Conseil du trésor (SCT) of the Government of Québec. SGQRI 008 3.0 is based on WCAG 2.1 Level AA and incorporates several WCAG 2.2 success criteria identified as essential by the Québec government.

Evaluation Methods Used: This report is based on an internal accessibility audit of the Nexam Participant Interface. The evaluation was conducted using manual testing, keyboard-only navigation testing and verification with assistive technologies. While the Nexam platform supports multiple browsers and mobile devices, the exam-taking workflow is designed for desktop use. For this reason, the accessibility evaluation focused exclusively on the desktop environment, using keyboard and mouse interaction. The audit covered the complete monitored-exam workflow, from authentication to submission. The audited workflow was a proctored examination that included screen capture, webcam capture and audio capture. The evaluation examined all interactions required during an exam, including navigation between questions, consultation of instructions, entry and submission of responses and the handling of status messages, warnings and modals. The question formats present in the audited workflow were multiple choice, short answer, long answer, video or photo response, file upload and fill-in table. Any functionality not present in the audited workflow was not assessed as part of this audit. Nexam allows exam providers to upload multimedia content. The accessibility of user-uploaded content is the responsibility of the content provider.

Assistive technologies and tools used included the screen readers NVDA (Windows) and VoiceOver (macOS), writing-support and word-prediction tools such as Lexibar and WordQ, and text-to-speech tools including Speechify, Microsoft Edge Read Aloud and Chrome Read Aloud. Automated and semi-automated checks were performed with the WAVE Web Accessibility Evaluation Tool, the WCAG Contrast Checker and internal scripts designed to validate selected WCAG success criteria.

Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.1	Level A (Yes) Level AA (Yes) Level AAA (Yes)
Web Content Accessibility Guidelines 2.2	Level A (Yes) Level AA (Yes) Level AAA (Yes)

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

WCAG 2.x Report

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
<u>1.1.1 Non-text Content</u> (Level A)	Supports	Nexam ensures that all non-text content provides an accessible name.
<u>1.2.1 Audio-only and Video-only (Prerecorded)</u> (Level A)	Supports	Nexam includes certain prerecorded video-only materials used for technical support. Text alternatives describing the full content of these materials are provided, meeting the requirement of this criterion. Nexam does not include prerecorded audio-only or video-only media within exam content, but the platform allows exam providers to upload multimedia files and to add alternative formats when needed.
<u>1.2.2 Captions (Prerecorded)</u> (Level A)	Supports	Nexam does not include prerecorded video content with audio within its exam interface. The prerecorded video-only materials used for technical support contain no audio track, so captions are not required. The platform allows exam providers to upload multimedia files and to add alternative formats when needed.
<u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u> (Level A)	Supports	Nexam does not include prerecorded audiovisual content within its exam interface. The prerecorded video-only materials used for technical support contain no audio information and therefore do not require audio description. The platform allows exam providers to upload multimedia files and to add alternative formats when needed.
<u>1.3.1 Info and Relationships</u> (Level A)	Supports	Nexam pages are organized in a way that enables assistive technologies to programmatically identify the intended reading flow and underlying page structure.
<u>1.3.2 Meaningful Sequence</u> (Level A)	Supports	Nexam presents its content in a logical arrangement that allows assistive technologies to recognize the proper reading sequence when this order is required for comprehension.
<u>1.3.3 Sensory Characteristics</u> (Level A)	Supports	Nexam does not rely solely on sensory characteristics to present information. Where such cues are used, they are

Criteria	Conformance Level	Remarks and Explanations
		supported with appropriate text or equivalent information for the user.
1.4.1 Use of Color (Level A)	Supports	Nexam does not rely on colour alone to convey information. When colour is used, it is accompanied by text, icons or other interface elements that ensure the information remains perceivable to all users.
1.4.2 Audio Control (Level A)	Supports	Nexam does not include any prerecorded audio within its core interface. Audio or video content uploaded by exam providers does not play automatically, and standard playback controls, including volume adjustment, are available to the user.
2.1.1 Keyboard (Level A)	Supports	The Nexam interface is fully operable using a keyboard, and no time-based interaction is required for navigation or use of interface controls.
2.1.2 No Keyboard Trap (Level A)	Supports	Nexam is designed to avoid keyboard traps, and all interface areas can be reached and exited using standard keyboard navigation.
2.1.4 Character Key Shortcuts (Level A 2.1 and 2.2)	Supports	Keyboard shortcuts in Nexam are limited to the rich text editor used by exam creators. These shortcuts are active only within the editing area and do not override assistive technology commands. No other keyboard shortcuts are implemented across the system.
2.2.1 Timing Adjustable (Level A)	Supports	Nexam does not impose time limits unless they are essential to the functionality of an exam. When a time limit is part of the assessment requirements, it cannot be adjusted by the participant, but exam providers can apply individual accommodations when needed.
2.2.2 Pause, Stop, Hide (Level A)	Supports	Nexam uses limited, purpose-driven animations to support usability. Loading indicators provide feedback on system progress, and brief transitions help clarify interface changes. Certain modules may update automatically when this behaviour is essential to the activity. Auto-updating is not used for non-essential information.

Criteria	Conformance Level	Remarks and Explanations
2.3.1 Three Flashes or Below Threshold (Level A)	Supports	Nexam does not include any content that flashes more than three times within a one-second period.
2.4.1 Bypass Blocks (Level A)	Supports	Nexam provides a page structure that allows users of assistive technologies to move past repeated navigation elements and reach the main content efficiently.
2.4.2 Page Titled (Level A)	Supports	All pages in Nexam include clear and descriptive titles that help users identify their location within the system and support efficient navigation.
2.4.3 Focus Order (Level A)	Supports	Nexam pages are structured to follow a logical focus order, helping users understand the layout and flow of each interface.
2.4.4 Link Purpose (In Context) (Level A)	Supports	Link text in Nexam is written to clearly convey the purpose of each link. When appropriate, additional programmatic cues are included to ensure assistive technologies can accurately interpret the link's function.
2.5.1 Pointer Gestures (Level A 2.1 and 2.2)	Partially Supports	Nexam does not require multi-point or path-based gestures for any of the audited workflows. The 'association' question type, which relies on pointer-based dragging without a keyboard alternative, was not part of the audited scope and currently requires a path-based gesture. As a result, support for this criterion is partial.
2.5.2 Pointer Cancellation (Level A 2.1 and 2.2)	Supports	In Nexam, drag-and-drop actions can be cancelled by releasing the pointer outside the intended drop area. Activation occurs on mouse-up rather than mouse-down, allowing users to correct unintended clicks by moving the pointer away before releasing the button.
2.5.3 Label in Name (Level A 2.1 and 2.2)	Supports	Interface elements in Nexam provide accessible names that correspond to their visible labels, ensuring that buttons and links are announced consistently by assistive technologies.
2.5.4 Motion Actuation (Level A 2.1 and 2.2)	Supports	In Nexam, device motion is used only for exam-monitoring features, where movement detection is essential to the intended functionality. No other system interactions rely on motion actuation, and all user-facing functionality can be performed through standard interface controls.

Criteria	Conformance Level	Remarks and Explanations
3.1.1 Language of Page (Level A)	Supports	Nexam supports multiple languages, and the active language is communicated programmatically through the appropriate page language attribute.
3.2.1 On Focus (Level A)	Supports	Nexam does not change context or shift focus when users navigate through interactive elements. Interface actions do not trigger unexpected page changes, and opening new browser windows or tabs is avoided unless required for the intended functionality.
3.2.2 On Input (Level A)	Supports	Nexam does not alter the user's context unless the change is the result of an explicit user-initiated action.
3.2.6 Consistent Help (Level A 2.2 only)	Supports	Nexam offers contextual help through a consistent help menu, with its structure and order remaining uniform across the system.
3.3.1 Error Identification (Level A)	Supports	Errors are communicated clearly to users and are exposed to assistive technologies through appropriate ARIA roles and attributes.
3.3.2 Labels or Instructions (Level A)	Supports	Nexam provides clear labels and instructions, including required input formats, to help users enter information accurately.
3.3.7 Redundant Entry (Level A 2.2 only)	Supports	Nexam does not require users to re-enter information that has already been provided, except in cases where the data must be entered explicitly.
4.1.1 Parsing (Level A) WCAG 2.0 and 2.1 – Always answer 'Supports' WCAG 2.2 (obsolete and removed) - Does not apply	Supports	For WCAG 2.0 and 2.1, the September 2023 errata update indicates this criterion is always supported. See the WCAG 2.0 Editorial Errata and the WCAG 2.1 Editorial Errata .
4.1.2 Name, Role, Value (Level A)	Supports	Nexam applies a clear semantic structure with landmarks and consistently ordered interface controls. Component names and roles can be programmatically identified through semantic HTML or appropriate ARIA attributes where required.

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA)	Not Applicable	Nexam does not include built-in live streaming capabilities. Excluded from the scope of SGQRI 008 3.0
1.2.5 Audio Description (Prerecorded) (Level AA)	Not Applicable	Nexam does not include prerecorded audiovisual content within its exam interface. The prerecorded video-only materials used for technical support contain no audio information and therefore do not require audio description. The platform allows exam providers to upload multimedia files and to add alternative formats when needed. Excluded from the scope of SGQRI 008 3.0
1.3.4 Orientation (Level AA 2.1 and 2.2)	Supports	Nexam's user interface is responsive and does not require a single display orientation, such as portrait or landscape, except in exam-taking contexts where a specific orientation is essential for proper operation.
1.3.5 Identify Input Purpose (Level AA 2.1 and 2.2)	Supports	Input fields throughout Nexam are labeled to reflect their intended purpose and are exposed programmatically to assistive technologies.
1.4.3 Contrast (Minimum) (Level AA)	Supports	Nexam's interface elements meet the minimum contrast requirements of WCAG Level AA. Exam creators can design their own exam content and may modify colours within questions or instructions. The accessibility of creator-generated content, including colour contrast, is the responsibility of the exam provider and can be validated using external tools such as contrast checkers.
1.4.4 Resize text (Level AA)	Supports	The Nexam interface is built to adapt to a range of screen sizes and supports text zooming without causing loss of content or functionality. When necessary, interface components may reposition or adjust to maintain usability at larger zoom levels.
1.4.5 Images of Text (Level AA)	Supports	Nexam does not use images of text to convey essential information, except in cases where this format is essential for specific functionality. Exam creators may upload their own materials, including images that contain text. The accessibility of creator-generated content, including the use of images of text, remains the responsibility of the

Criteria	Conformance Level	Remarks and Explanations
		exam provider, who may rely on text-based formats to ensure compatibility with assistive technologies.
1.4.10 Reflow (Level AA 2.1 and 2.2)	Supports	Reflow is supported across Nexam except for exam-taking, where a fixed layout is essential . Certain parts of the exam interface require a two-dimensional layout for usage or meaning. Minimum-resolution checks ensure a consistent and accessible environment before entering exam modules.
1.4.11 Non-text Contrast (Level AA 2.1 and 2.2)	Supports	All non-text interface elements in Nexam meet the WCAG Level AA contrast requirement of 3:1. Exam creators may customize colours in their own content, and they are responsible for ensuring that any non-text elements they add meet the required contrast levels. Contrast can be verified using standard contrast-checking tools.
1.4.12 Text Spacing (Level AA 2.1 and 2.2)	Supports	Text in Nexam supports user-adjusted styling, including increased font size and expanded line spacing. The default typography and layout of the interface comply with WCAG text spacing requirements.
1.4.13 Content on Hover or Focus (Level AA 2.1 and 2.2)	Supports	Elements that reveal additional information on hover or focus display a popover that remains visible until dismissed or focus is moved.
2.4.5 Multiple Ways (Level AA)	Supports	Nexam provides clear navigation mechanisms, including structured menus and contextual links, allowing users to locate and move through content efficiently.
2.4.6 Headings and Labels (Level AA)	Supports	Nexam pages use clear and descriptive headings and labels that are unique and contextual, helping users understand the purpose and structure of each page.
2.4.7 Focus Visible (Level AA)	Supports	Keyboard focus is consistently visible across Nexam, allowing users to identify their position while navigating through the interface.
2.4.11 Focus Not Obscured (Minimum) (Level AA 2.2 only)	Supports	Content opened by the user does not cover or hide interface elements that currently hold keyboard focus.
2.5.7 Dragging Movements (Level AA 2.2 only)	Partially Supports	Drag-and-drop interactions in Nexam can be completed using keyboard controls for all audited workflows. The

Criteria	Conformance Level	Remarks and Explanations
		'association' question type, which currently requires pointer-based interaction and does not support keyboard operation, was not included in the audited scope. As this format does not yet offer an accessible alternative to dragging, the criterion is considered partially supported.
3.5.8 Target Size (Minimum) (Level AA 2.2 only)	Supports	All pointer targets in Nexam meet the required minimum size.
3.1.2 Language of Parts (Level AA)	Supports	The Nexam interface is available in French and English, and each page is rendered in a single primary language according to the user's preference. The page language is programmatically identified so that assistive technologies can present interface text using the appropriate language settings. Exam creators control the language and content of their exams.
3.2.3 Consistent Navigation (Level AA)	Supports	Nexam applies a consistent navigation layout, with interface elements presented in a predictable order across pages.
3.2.4 Consistent Identification (Level AA)	Supports	Nexam is built using a consistent set of interface components that apply uniform terminology throughout the system.
3.3.3 Error Suggestion (Level AA)	Supports	Nexam applies data validation, and error messages give users guidance on how to correct the issue.
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA)	Supports	Nexam includes several safeguards to help prevent user errors, such as confirmation dialogs before performing irreversible actions and review steps prior to submitting exam responses.
3.3.8 Accessible Authentication (Minimum) (Level AA 2.2 only)	Supports	Nexam supports third-party OAuth and other single sign-on methods as alternatives to the standard username-and-password login. The default authentication form is also properly structured to provide an accessible login experience.
4.1.3 Status Messages (Level AA 2.1 and 2.2)	Supports	Status messages and alerts in Nexam are exposed with appropriate ARIA roles and attributes so that assistive technologies can recognize them programmatically.

Table 3: Success Criteria, Level AAA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA)	Not evaluated	
1.2.7 Extended Audio Description (Prerecorded) (Level AAA)	Not evaluated	
1.2.8 Media Alternative (Prerecorded) (Level AAA)	Not evaluated	
1.2.9 Audio-only (Live) (Level AAA)	Not evaluated	
1.3.6 Identify Purpose (Level AAA 2.1 and 2.2)	Not evaluated	
1.4.6 Contrast (Enhanced) (Level AAA)	Not evaluated	
1.4.7 Low or No Background Audio (Level AAA)	Not evaluated	
1.4.8 Visual Presentation (Level AAA)	Not evaluated	
1.4.9 Images of Text (No Exception) (Level AAA)	Not evaluated	
2.1.3 Keyboard (No Exception) (Level AAA)	Not evaluated	
2.2.3 No Timing (Level AAA)	Not evaluated	
2.2.4 Interruptions (Level AAA)	Not evaluated	
2.2.5 Re-authenticating (Level AAA)	Not evaluated	
2.2.6 Timeouts (Level AAA 2.1 and 2.2)	Not evaluated	
2.3.2 Three Flashes (Level AAA)	Supports	Nexam do not use videos or animations that flash or blink more than three times per second.
2.3.3 Animation from Interactions (Level AAA 2.1 and 2.2)	Not evaluated	
2.4.8 Location (Level AAA)	Not evaluated	
2.4.9 Link Purpose (Link Only) (Level AAA)	Not evaluated	
2.4.10 Section Headings (Level AAA)	Not evaluated	
2.4.12 Focus Not Obscured (Enhanced) (Level AAA 2.2 only)	Not evaluated	
2.4.13 Focus Appearance (Level AAA 2.2 only)	Supports	Focus indicator is at least equal to 2 CSS pixel thick perimeter.
2.5.5 Target Size (Level AAA 2.1 and 2.2)	Not evaluated	

Criteria	Conformance Level	Remarks and Explanations
2.5.6 Concurrent Input Mechanisms (Level AAA 2.1 and 2.2)	Supports	Within the supported desktop environment, Nexam can be operated using keyboard, mouse and compatible assistive input technologies, and users can switch between these input methods without loss of functionality. Exam-taking is intentionally restricted to desktop browsers that meet defined resolution and security requirements in order to protect exam integrity and maintain a stable presentation of content. This restriction concerns the execution environment and security of the assessment, not the concurrent use of input mechanisms available on the platform.
3.1.3 Unusual Words (Level AAA)	Not evaluated	
3.1.4 Abbreviations (Level AAA)	Supports	Nexam offers contextual help that explains unfamiliar abbreviations and terms used in the platform, so users can understand them within the context of the system.
3.1.5 Reading Level (Level AAA)	Not evaluated	
3.1.6 Pronunciation (Level AAA)	Not evaluated	
3.2.5 Change on Request (Level AAA)	Not evaluated	
3.3.5 Help (Level AAA)	Not evaluated	
3.3.6 Error Prevention (All) (Level AAA)	Not evaluated	
3.3.9 Accessible Authentication (Enhanced) (Level AAA 2.2 only)	Not evaluated	

Legal Disclaimer

The information in this report is provided in good faith based on the Nexam Participant Interface as evaluated at the time of the accessibility audit. It does not constitute a legally binding declaration of conformance. Any accessibility issues or concerns regarding the accuracy of this report may be submitted to Nexam for review and, where required, re-evaluation and correction.